

InstaLay[®]

10 YEAR GUARANTEE & PRODUCT WARRANTY

High Performance, Environmentally Friendly, Rubber Crumb Underlays

10 YEAR GUARANTEE

InstaLay high performance 'Self-Adhesive' and 'Plain' acoustic underlays are guaranteed for a period of 10 years from the date of installation.

The guarantee applies to all types of indoor installations when used as an underlayment to a fitted floor covering at ambient room temperatures.

This guarantee covers against manufacturing defects and is only upheld in instances where our recommended product selection and installation methods have been strictly adhered to.

In the event of a confirmed product failure due to a manufacturing defect, the company will replace the defective portion of the underlayment with new equivalent product, free of charge.

PRODUCT WARRANTY

In addition to the 10 year guarantee against manufacturing defects, InstaLay products are also covered by a warranty that the products will provide underlayment support for the serviceable life of the floor covering, provided that our recommended product selection and installation methods have been strictly adhered to, and that the maintenance recommendations provided by the floor covering manufacturer have also been strictly followed.

Please Note:

- The guarantee and product warranty do not apply when the products are used in any other applications other than below fitted floor coverings.